

Factsheet 1

Are Family and Community Services worried about your child?

Community Services is part of a NSW government department called Family and Community Services

Family and Community Service's job is to make sure that children in NSW are safe and are looked after properly

People can tell community services if they are worried that your child is not safe

People can tell community services if they think your child is not being looked after properly

The law says that some people like

- doctors
- teachers
- and social workers

have to tell community services if they think your child is not safe

Then community services will talk to people to check if your child is safe and is being looked after properly

Community services are allowed to talk to

- your child
- your child's teachers
- doctors
- your family
- your friends
- anyone else who knows your child

without asking you first.

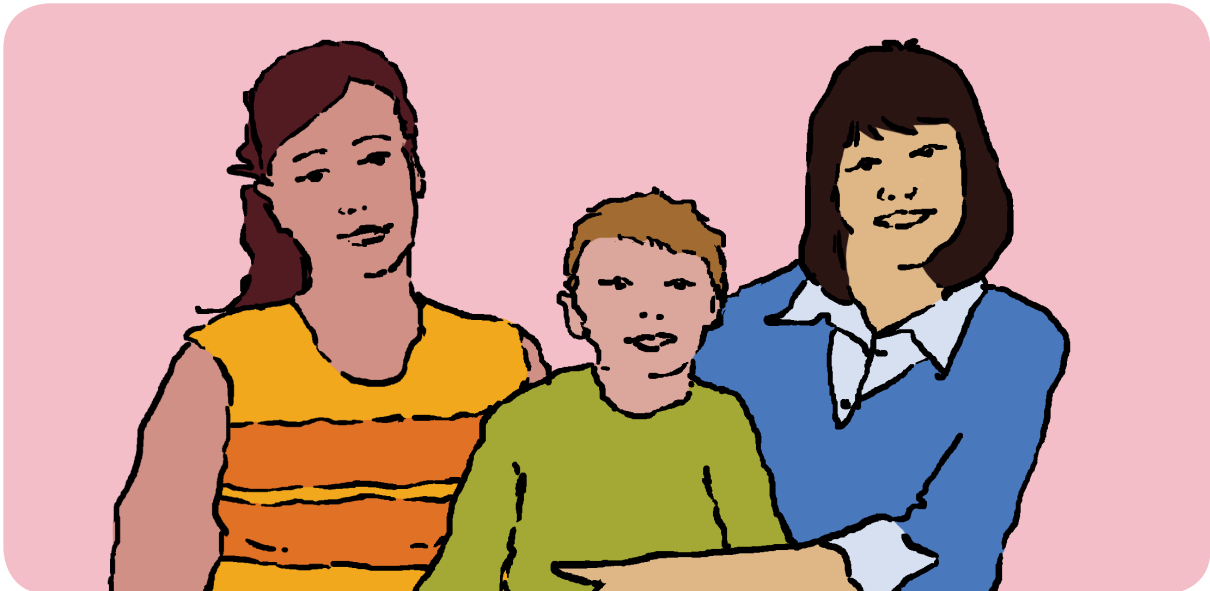


Community services will also talk to you

You might feel upset and angry that community services are checking up on you. That is normal.

Tips for when you talk to a community services worker

1. Try to stay calm even if you do not feel calm
2. Be honest and answer the questions that the community services worker asks you
3. Be polite
4. Do not shout or say angry things to the community services worker because it could make things worse
5. Tell community services you want a support person to be with you.
It is your right to have a support person with you if you have learning problems or mental health problems
6. Have a support person with you any time you talk to community services



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